A Veteran must be enrolled in VA healthcare and meet one of the criteria listed below:

1. **Wait Time**
   - A Veteran is told by his/her local VA medical facility that they will not be able to schedule an appointment for care:
     - Within 30 days of the date the Veteran’s physician determines he/she needs to be seen; or
     - Within 30 days of the date the Veteran wishes to be seen if there is no specific date from his/her physician.

2. **Distance**
   - The Veteran lives more than 40 miles driving distance from a VA medical facility with a full-time primary care physician.

3. **No Full-Service VA Facility**
   - The Veteran lives in a state or territory without a full-service VA medical facility and lives more than 20 miles from such a facility. This applies to Veterans who live in Alaska, Hawaii, New Hampshire, Guam, American Samoa, Commonwealth of the Northern Mariana Islands, or the U.S. Virgin Islands.

4. **Unusual or Excessive Burden**
   - The Veteran faces an unusual or excessive burden in traveling to a VA medical facility based on geographic challenges, environmental factors, a medical condition, the nature or frequency of the care needed, and/or whether an attendant is needed. Staff at the Veteran’s local VA medical facility will work with him/her to determine if he/she is eligible for any of these reasons.

5. **Unique Travel**
   - The Veteran has to travel by air, boat, or ferry to the nearest VA medical facility.

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**Eligibility requirements as of December 1, 2015**

Call 1-866-606-8198 to make sure you qualify.

Visit [www.va.gov/opa/choiceact](http://www.va.gov/opa/choiceact) for more information or to chat live with a VA representative.